

## **Mission Statement and Performance Measurements - 2019**

### **Name of Organization:**

Griffiss Utility Services Corporation (“GUSC”)

### **Organization’s Mission Statement:**

GUSC’s mission is to provide the most reliable and economical energy and telecommunications solutions to present and future customers (in the Griffiss Business & Technology Park). We will accomplish this by aggressively examining all alternatives and continually use every accessible resource to provide our customers the best programs available that will help their businesses be competitive and grow.

### **Date adopted:**

June 2000 (original adoption as revised from time to time)

### **List of Performance Goals:**

- 2018
  - Design, implement, and administer energy efficiency program for GBTP businesses.
- Ongoing
  - Continue to work with Griffiss Local Development Corporation to continue to attract and retain tenants to the Griffiss Business & Technology Park (“GBTP”).
  - Continue to operated, maintain, and expand the existing steam distribution and electric distribution utility infrastructure in the GBTP.
  - Continue to provide reliable and economic steam heat and electricity utility services to tenants in the GBTP.
  - Continue to examine energy alternatives and incentives to provide GUSC’s customers with the best possible energy programs to assist their companies to be competitive and grow.

### **Additional Questions:**

1. Have the Board members acknowledged that they have read and understand the company's mission? **Yes.**
2. Who has the power to appoint the management of the company? **The seven (7) member Board of Directors of Griffiss Utility Services Corporation.**
3. If the Board appoints management, do you have a policy you follow when appointing the management of the company? **Yes.**
4. Briefly describe the role of the Board and the role of management in the implementation of the mission.
  - **The Board periodically reviews the company's mission to insure it accurately reflects the understanding of the Board,**
  - **The Board periodically (and at least annually) holds a strategic planning session where company goals and strategies are defined and endorsed,**
  - **The Board assignments are clear and matched to the Board members' interests and expertise,**
  - **The Board meetings are guided by an agenda, diverse opinions are welcome and considered, and decision-making is in keeping with the company's mission, and**
  - **Board self-evaluation is conducted periodically to improve the Board's knowledge and performance.**
5. Has the Board acknowledged that they have read and understood the responses to each of these questions? **Yes.**